



S T R I E S ®

Proposal for

MADISON COUNTY BOARD OF SUPERVISORS

Solution Proposed:

SAL 3.0 Upgrade

Date:

Monday, November 19, 2018

Quoted By:

Jean Elaine Ellis

Scenario

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Existing SAL Detail

(628)401-6895

Scope of Work

Avaya APS will Upgrade to Services-VM 4.0 (which contains SAL Gateway 3.0) on same System Platform. - Install latest service pack. - Spot check connectivity and alarming using Healthcheck or other method to validate upgrade. Conditions: - System Platform is release 6.2.x or later, and new SVM will remain on that System Platform. - The SAL Gateway being upgraded is a functioning SAL Gateway that is communicating with the Avaya concentrators: remote.sal.avaya.com and secure.alarming.avaya.com (if alarming is enabled). - Customer must pre-confirm network connectivity through their firewall or web proxy, from the SAL Gateway to these four (4) destinations, see page 24 of the Avaya Playbook. - Customer must provide remote connectivity to the SAL gateway to upgrade. - Per PSN 005066u: For continuity, an upgrade from Services-VM 1.0/2.0/3.0 to Services-VM 4.0 is permitted even if the number of managed elements is greater than 15. But after the upgrade no additional managed elements may be added beyond 15. Even if one managed element is removed with the intent to add another in its place, the software does not permit this if the number of managed elements is 15 or greater.

Product Code	Qty.	Product Description	Unit Price	Ext. Price
340055 -ADS SAL GTWY SFTW ONLY	1	Avaya APS-SAL 3.0 Upgrade	\$ 2,000.00	\$ 2,000.00

(If on site work is required, additional cost will apply via change order)

Price based on remote work being completed during regular business hours.

Equipment Total: \$ 2,000.00

All new products are guaranteed to be as specified by the manufacturer's documentation, and are provided with the manufacturer's standard Product warranty. All refurbished components are covered by a Carousel direct warranty.

Customer is responsible for any electrical service, environmental conditions and cable work needed to support the quoted Products, unless otherwise specified on the Quote. Any changes to the above Products and /or Scope of Work will require the written authorization of both Carousel and the Customer. Pricing does not include taxes and freight charges, and as applicable, these costs will be added to the invoice.

All work is done subject to the terms and conditions of Carousel's Master Sales Agreement (available at http://www.carouselindustries.com/services/master-sales-agreements/), unless Carousel and the Customer have previously agreed to otherwise in writing.

By signing below, Customer makes an offer to purchase the Products and/or Services above from Carousel. Carousel's acceptance of this offer to purchase shall be evidenced by the conversion of the Quote into a Carousel Service Order, and the return of the Service Order number to the Customer.

By: _____

Title: _____

Date: _____